

## **Refund Policy: Pilamaya Yoga**

Training investment is payable either upfront in full, or with a non-refundable deposit of £1,000 paid at the time of booking.

We do understand that this is an investment and are happy to discuss payment plans with clients.

Following receipt of deposit, the full balance is due 4 weeks prior to the commencement of training – unless a payment plan is in place; in such cases a payment contract will be issued.

A smaller deposit may be possible with the agreement of Shaura Hall (The Yogologist)

Changes in financial circumstances beyond the control of the client may elicit a payment plan from us to run to the end of the course.

The course certificate will be held back until all fees have been paid.

Once a deposit is made and the student is accepted onto the training course with The Yogologist, the student is liable for the full training fee; there is no obligation on the part of The Yogologist or its partners to refund monies if a student decides not to complete the training.

If for any reason the student isn't accepted onto the training, all monies will be refunded prior to the start of training.

### **Cancellation of course:**

We reserve the right to cancel the course at any point, we will where possible refer students to an alternative course or give a full refund.

### **Client cancellations:**

Once admitted onto the course the student is liable to pay the full training fee; there is no obligation on the part of The Yogologist to refund monies if a student decides not to complete the training.

### **Code of conduct:**

We reserve the right to ask a student to leave the course without a refund should he or she disrupt the group dynamic in a manner that is deemed to be inappropriate for a future yoga teacher. In such a case we are still open to having dialogue with the student at a future date if they have processed the experience and wish to return to the course with a different group.